

# Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP provides help with heating costs to income-eligible households. This is a Federal Program administered in Maine by the Maine State Housing Authority and delivered in York County by York County Community Action Corporation.

**You MUST make an appointment to apply.**

**Please follow these steps:**

1. Call the Energy Services Department in Sanford to schedule your appointment.
  - 324-5762 option 1
  - 1-800-965-5462 option 1
2. You will be given a telephone appointment date and time.
3. On your appointment day, a LIHEAP Specialist will call you and complete your application over the phone (about 20 minutes).
4. An Energy Specialist will then mail your application to you for a signature and a list of required documents.
5. If you are unable to have your application completed by **PHONE**, please call our Sanford office and we will schedule you a face to face appointment.
6. Once you receive your application, if you have any trouble with your paperwork, visit our Sanford office Monday through Friday, 8:00 a.m. to 5:00 p.m., no appointment necessary.

List of items often asked for:

- Social Security cards for all household members
- Date of birth for all household members
- Valid Government ID
- Mortgage statement or copy of current lease
- Most recent electric bill, showing kilowatt usage
- Landlord's name, address, and phone number
- Fuel account number
- Gross wages
- Tax Returns for self-employment
- TANF/child support verification
- Interest/dividends
- General Assistance
- Overdue bills

You can reach us at:

**(207) 324-5762**  
**(800) 965-5762**

**RENTERS** who pay for their heat directly, or who pay for their heat through their rent, **ARE ELIGIBLE** for LIHEAP if they otherwise qualify.

Please update us if you have a phone number change or if you are unable to make your appointment.

**Appointments will be accepted until April 30, 2017.**

## 2016 - 2017 LIHEAP Income Eligibility

Homeowners or Renters who are at or below these income levels may be eligible for LIHEAP assistance.

Number of Persons in Household	Income for 3 Months	Income for 12 Months
1 .....	\$ 4,455	\$ 17,820
2 .....	\$ 6,008	\$ 24,030
3 .....	\$ 7,560	\$ 30,240
4 .....	\$ 9,113	\$ 36,450

Homeowners or Renters who are at or below these income levels and have a household member over age 60 or under age 2 may be eligible for LIHEAP assistance.

Number of Persons in Household	Income for 3 Months.	Income for 12 Months.
1 .....	\$ 5,049	\$ 20,196
2 .....	\$ 6,809	\$ 27,234
3 .....	\$ 8,568	\$ 34,272
4 .....	\$ 10,328	\$ 41,310